



Winter 2024 CE Training Day for the Entire Dental Team

Friday, December 6, 2024

Zoom Webinar

8:30

The Vital Role the Dental Team Plays in Children's Oral Health

Daneila Rodrigues Silva, DDS, MS

- Present evidence-based preventative education and self-care instruction to patients and parents/caregivers to establish healthy behavior
- Identify possible barriers to communication with the young patient
- Identify the barriers and facilitators to engaging in behavior change conversations in general dental practice

10:00 Break

10:15

Navigating Ethical Dilemmas and the Ethical Dimension of Wellbeing in Dental Practice

Carlos Smith, DDS, MDiv, FACD

- Define ethics, professionalism and wellbeing
- Describe the ethical dimension present in the clinical care of patients
- Discuss and explain provider and team wellbeing and their relationship to ethical practice
- Utilize a four-box ethical decision-making framework to address ethical concerns arising in clinical care and oral health team leadership

11:45 Break

12:30

Professional Treatment and Financial Patient Conversations Without Hardcore Sales

Katherine Eitel Belt, CSP

- Interview patients to assess and prime their interest
- Obtain your patient's permission to present complete dentistry
- Use a simple three-step framework for treatment presentation
- Discuss financial options professionally and with high levels of success

2:00 Break

2:15

OSHA and CDC Infection Control in Dentistry

Nan Dreves, RDH, MBA

- Understand the OSHA Bloodborne Pathogens Standard, CDC Infection Control Recommendations in Dentistry and how to implement them
- Identify patient and employee safety hazards in dentistry and how to correct them
- Learn proper personal protective equipment, disinfection, sharps disposal, needlestick management, sterilization, aerosolization control, and instrument handling

3:45 Adjourn

Meet Our Presenters

Nan Dreves, RDH, MBA, President of Professional Health Horizons, OSHA/CDC/HIPAA Compliance and Practice Management Consultants. Ms. Dreves is an enthusiastic and comprehensive speaker/consultant specializing in dental occupational health, compliance, safety, and practice management topics. She graduated from Ferris State University in Big Rapids, Michigan, in dental hygiene, received her MBA from Cardinal Stritch University, is credentialed by OSAP, and is a Certified OSHA Safety Instructor. Ms. Dreves recently received the Pyramid of Pride Award of Honor from the Wisconsin Dental Association for her service to the profession.

Katherine Eitel Belt, CSP, is an international speaker, author, and coach. Katherine is best known as the creator of The Lioness Principle, a unique leadership communication tool, and as the CEO/founder of LionSpeak. This company helps professionals communicate with greater clarity and inspiration. Her recent corporate clients include Henry Schein, Patterson Dental, Seattle Study Club, Care Credit, Sirona Cerec, eAssist, Pacific Dental Services, Inspired Hygiene, and Philips Oral Healthcare. Katherine is a Spotlight-On-Speaking champion, National Speaker's Association member, Speaking Consulting Network board member, past president of the Academy of Dental Management Consultants, Faculty Member of the Dental Business Institute, and the Linda Miles Spirit Award recipient.

Daniela Rodrigues Silva, DDS, MS, is a clinical professor in the Pediatric Dentistry Division of Preventive and Restorative Sciences section at the UCLA School of Dentistry. She completed her dental degree at the Federal University of Goiás, Brazil, a pediatric dentistry certificate at the University of Castelo Branco, Brazil, and her certificate and master's degree in pediatric dentistry at the University of Michigan. Before her work in California, Dr. Silva served as the Residency Program Director at the University of Florida College of Dentistry. A Diplomate of the American Board of Pediatric Dentistry, Dr. Silva is also an active member of the American Academy of Pediatric Dentistry and the California Society of Pediatric Dentistry. She is the Course Director for the CMEinfo-Oakstone Foundations in Pediatric Dentistry and Chair for the ABPD Oral Clinical Examination.

Carlos S. Smith, DDS, MDiv, FACD, is the inaugural Associate Dean of Inclusive Excellence, Ethics, and Community Engagement and an Associate Professor in the Department of Dental Public Health and Policy at Virginia Commonwealth University School of Dentistry. He is a member of the Board of Directors for the Academy for Professionalism in Health Care and is currently President-elect of the American Society for Dental Ethics. Also an ordained clergy, Dr. Smith completed Clinical Pastoral Education at Duke Medical Center, emphasizing providing care and crisis management to families of cardiac pediatric patients. Dr. Smith has a Diversity and Inclusion Leadership certificate from Virginia Commonwealth University and a certificate in Diversity and Inclusion from Cornell University. His scholarly activity currently focuses on conceptualizing a reimagined professionalism, the history of racism in healthcare, inclusive excellence in dental education, and

provider well-being and burnout. Dr. Smith remains committed to clinical care, continuing to practice as a general dentist within the VCU Dental Faculty Practice.

Disclosure Summary

It is the policy of the University of Minnesota Office of Continuing Dental Education to ensure balance, independence, objectivity and scientific rigor in all of its sponsored educational activities. All participating speakers, course directors, and planning committee members are required to disclose to the program audience any financial relationships related to the subject matter of this program. Relationships of spouse/partner with proprietary entities producing health care goods or services should be disclosed if they are of a nature that may influence the objectivity of the individual in a position to control the content of the CDE activity. Disclosure information is reviewed in advance in order to manage and resolve any possible conflicts of interest. Specific disclosure information for each speaker, course director, and planning committee member will be shared with the audience prior to the speaker's presentation.

Continuing Dental Education Staff members have nothing to disclose.

The following information was received from our speakers for this course. It is not assumed these financial interests or affiliations will have an adverse impact on course presentations. They simply are noted here to fully inform course participants.

Nan Dreves, RDH, MBA

Indicated no relevant affiliations or financial interests.

Speaker does not intend to discuss an off-label/investigative use of a commercial product/device.

Katherine Eitel Belt, CSP

Consultant, speaker, grant and/or research fund recipient: LionSpeak Communications Consulting

Speaker does not intend to discuss an off-label/investigative use of a commercial product/device.

Daniela Rodrigues Silva, DDS, MS

Indicated no relevant affiliations or financial interests.

Speaker does not intend to discuss an off-label/investigative use of a commercial product/device.

Carlos S. Smith, DDS, MDiv, FACD

Indicated no relevant affiliations or financial interests.

Speaker does not intend to discuss an off-label/investigative use of a commercial product/device.

The University of Minnesota School of Dentistry has an obligation to disseminate new knowledge related to dental practice. Some programs offered through Continuing Dental Education may introduce materials, techniques or product references that are subject to debate. Sponsorship of courses by the University of Minnesota School of Dentistry does not necessarily imply endorsement of specific philosophies, procedures or products by this institution. Recognizing that you may be learning about new procedures, techniques and materials that you may not yet be familiar with, we ask that you take every precaution when implementing these new materials and techniques into your practice.

The University of Minnesota School of Dentistry is an ADA CERP Recognized Provider.

ADA CERP is a service of the American Dental Association to assist dental professionals in identifying quality providers of continuing dental education. ADA CERP does not approve or endorse individual courses or instructors, nor does it imply acceptance of credit hours by boards of dentistry.

Concerns or complaints about a CE provider may be directed to the provider or to the Commission for Continuing Education Provider Recognition at ADA.org/CERP.

Includes subject areas: Infection control, patient communication and ethics.