8:00 Final registration and assembly
8:25 Welcome and introduction
8:30 **Managing Addictions & Pill Seeking Patients**  
*Charles Reznikoff, MD*

- characteristics of patients at risk for opioid misuse
- language and tools to manage addicted patients
- the unique pharmacology of common anti-addiction drugs and how they might affect procedural anesthesia

9:15 **Implant Failures**  
*Lisa James, DDS*

- how to identify a failing implant
- case planning and management issues
- complications based on the type of restoration displayed

10:00 **Panel: Questions & Answers**  
*Drs. Reznikoff & James*

10:30 Networking/Refreshment break
10:45 **Call-It-Quits Program: Making the Connection to Tobacco Cessation Services**  
*Greg B. Hanson, DDS & Brianna Longeway*

- why refer patients to the Call-It-Quits Referral Program?
- how to use the Call-It-Quits Program
- how participation can improve your patient’s life

12:00 Questions and answers  
*Dr. Hanson & Ms. Longeway*

12:15 Luncheon (included)
1:00 **The Safest Dental Visit**  
*R. David Resch, DDS*

(Core: Infection Control)

- what does your office need to do to comply?
- how do you get organized?
- the Infection Control Coordinator role
1:45  **Establishing an Evidence-based Periodontal Management Protocol for Your Practice**  
*Pat Lenton, BSDH, MA, CCRP*

- what steps are involved in the Evidence-based Decision-making (EBD) process?
- how do I translate a clinical question into a searchable question?
- how can I apply EBD to my periodontal management protocol?

2:30  **PANEL: Questions and Answers**  
*Dr. Resch & Ms. Lenton*

3:00  Networking/Refreshment break

3:15  **Risk Assessments: Tools to Enhance Patient Care, Communication and Satisfaction**  
*Mark Jurkovich, DDS, MBA, MHI*

(Core: Dental Recordkeeping)

- understanding how risk assessments can help clinicians improve patient care
- using risk assessments to better understand and treat individuals with chronic medical conditions
- using risk assessments to help patients better understand their disease and their ability to control oral disease
- beyond the CDT: using structured terminology to improve documentation and better inform your patient care
  - how this structure enhances the evidence in evidenced based dental care

4:15  **Questions and answers**  
*Dr. Jurkovich*

4:45  Adjourn

**SPEAKERS**

**Gregory B. Hanson**, D.D.S., Adjunct Assistant Professor, Division of Operative Dentistry, Department of Restorative Sciences, University of Minnesota School of Dentistry. Dr. Hanson has served as dental consultant for the Call-It-Quits program by training dental teams throughout Hennepin and Ramsey counties to assist patients in their tobacco cessation efforts.

**Lisa A. James**, D.D.S., Clinical Associate Professor, Division of Prosthodontics, Department of Restorative Sciences, University of Minnesota School of Dentistry. Dr. James maintains a part-time private practice in Plymouth, Minnesota.
Mark W. Jurkovich, D.D.S., M.B.A., M.H.I., has practiced dentistry in Minnesota since graduating from the U of MN School of Dentistry in 1978, and has been very active in the ongoing development of electronic records systems, consulting with software vendors, third party payers and standards organizations. He is also involved in terminology development as a key component to helping clinicians improve patient care. Dr. Jurkovich serves on the Minnesota Department of Health’s e-health advisory committee and has been an invited presenter at the last three American Dental Association meetings.

Patricia A. Lenton, B.S.D.H., M.A., C.C.R.P., Director, Oral Health Research Center, University of Minnesota School of Dentistry.

Brianna Longeway, Administrator, Call-It-Quits Referral Program; Tobacco Treatment Coordinator, Tobacco Prevention and Control Unit, Office of Statewide Health Improvement Initiatives Division, Minnesota Department of Health. This division funds a statewide grant targeting three core community health improvement areas: healthy eating, physical activity and tobacco use.


Charles Reznikoff, M.D., Internal Medicine and Addiction Medicine doctor at Hennepin County Medical Center, Minneapolis, Minnesota. Dr. Reznikoff serves on many committees to improve the management of controlled substance prescriptions in the state. He also teaches addiction medicine at the University of Minnesota, with a particular interest in the overlap of addiction and pain.